



General Aquatics Policies

The following policies are designed to ensure a safe, clean, and enjoyable aquatic environment for all members and guests. Please review and adhere to these guidelines during your visit.

Reservations

- Up to two people may swim per lane when swimming by means of a lane reservation. Some programs will exceed this capacity, such as rental groups and swim teams.
- Families and children under the age of 13 should reserve lanes on the My J app to guarantee a dedicated lane. Call the front desk for assistance at 703.323.0880 if there is only one person 13+ years old in your household.
- There is a 15-minute grace period for all swim reservations. Lane reservations will be held for the first 15 minutes; however, if not in use by that time, the reservation may be given away to a waiting member.
- Please cancel your reservation in the app or call the front desk if you do not attend.

Hygiene

- All swimmers must shower before entering the pool to maintain water quality and hygiene.

Lane Usage

- Lane lines must be respected at all times to ensure safe and organized swimming.
- Children under the age of 13 must be accompanied by an adult in the water.

Food and Deck Restrictions

- No glass or food is permitted on the pool deck.
- No running on the pool deck or climbing on the permanent access ramp.
- Pull buoys, fins, kickboards, and noodles are available to swimmers and must be put away after use.

Pool Closures Policy

The pool may be closed under the following circumstances for the safety and well-being of all participants:

Weather-Related Closures

- Closures due to severe weather may occur when:
 - a) There is **active thunder and lightning** in the area

- b) A **severe weather warning** is issued (e.g., tornado, flash flood, or high wind advisory).
- c) Conditions are deemed unsafe by local authorities or facility management.

Biological-Related Closures

- d) Closures may also occur due to health and sanitation concerns, including:
- e) **Fecal incidents** in or around the pool.
- f) **Blood contamination** in the water.
- g) **Vomit or other bodily fluids** requiring immediate sanitation.

Refunds and Credits

No refunds or credits will be issued for closures due to weather or biological incidents, as these are considered safety-related and beyond our ability to control.

Rules & Safety Measures

- Follow all posted safety guidelines on the pool deck.
- Lifeguards will give a verbal warning if pool rules are not followed. After a verbal warning, the lifeguard will either radio the manager on duty or security if further action is needed.